



5-Year Warranty

MGR Installations

Cascadia | Langley, BC | Qualico

Valid from Date of Substantial Completion

MGR Installations guarantees all our products against manufacturing defects in material or workmanship for a **period of 5 years from the date of substantial completion**, provided all products are installed by us. **Labour costs for resolving warranty issues are covered for a period of one year.** This warranty does not cover damage caused by or resulting from misuse or abuse, alterations, humidity, exposure to salty air, fire, or corrosive materials. This warranty only applies to the original purchaser, and proof of purchase is required.

Headrail / Manual & Motorized Components / Brackets / Chain Shrouds

All moving parts in both manually operated and motorized blinds and shades are covered by the warranty as detailed above. Please note that removing chain shrouds will void the warranty.

Fabric & Materials

Rollers, Verticals, Zebras, Venetians, and Faux Wood are all covered against cracking, peeling, twisting, warping, excessive fading, excessive discoloration and extreme loss of colour intensity. This warranty does not cover variations in texture, colour grain, soiling nor does it cover products installed in areas of high humidity.

Resolution of Warranty

In the event of a defect under this warranty, the purchaser must notify MGR Installations immediately upon detection of the defect's first appearance. We will determine upon receipt of defective product if the defective product is covered, and once determined the product will either be repaired or replaced. If not covered, MGR Installations will advise options to address the defect.

MGR Installations

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