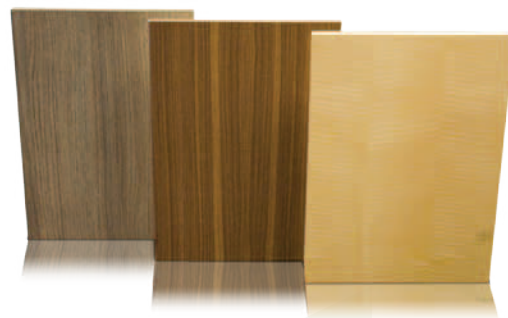




### FULLWRAP & PHASE II HIGH PRESSURE LAMINATE DOORS

To clean a laminate surface, simply wipe with a soft damp cloth and mild detergent; then rinse thoroughly with warm water and wipe dry. For stubborn stains, use an all purpose cleaner, with a damp cloth; then rinse thoroughly with warm water and wipe dry.

For really tough stains (i.e. grease, ink, felt, pen) can be removed with paint thinner and washed down using soap and detergent; then rinse thoroughly with warm water and wipe dry. Keep in mind that excessive scrubbing can dull or damage the finish.



### FULLWRAP VENEER AND SOFTOUCH MDF PAINTED DOORS

To clean veneer and painted doors, simply wipe with a soft damp cloth and mild detergent, then wipe dry.

Never use solvents or abrasive cleaners, furniture polish, or cleaners that leave a build up of film on the door surface. Never scrub or polish an area too much as this may result in a higher degree of shine in that location.





### CREDIT POLICY

A minimum prepaid 50% deposit of the order value is required for accounts not established for open credit. The production of the order will not commence without receipt of this deposit. The remaining balance of the sell price must be paid either prior to shipment or, if shipped C.O.D., paid by certified funds. Visa or Mastercard payment is recommended to avoid additional C.O.D. charges. One week processing time is required for any new applications for credit privileges. Company cheques are subject to approval by Pentco's Credit Department.

### WARRANTY

Pentco products are protected under a one-year warranty from the invoice date. They are guaranteed against defective workmanship, discoloration, and excessive twist or warp-age under the provision that the products have received proper care. This warranty does not apply to products subjected to improper care by exposure to excessive heat, cold, or humidity, poor finish application, or incorrect installation. This warranty is limited to replacement of a product as originally supplied only. Additional expenses incurred in the removal and replacement of the product are not covered under this warranty. If in question, this warranty supersedes any other warranties, expressed or implied.

Individual dimensional twist and warp-age tolerances are listed in the relevant product line section. Wood products for overseas shipment are not covered under warranty unless Pentco provides a written agreement at the time of order placement. No return of merchandise will be accepted without Pentco's prior authorization.

### LIMIT OF LIABILITY

Pentco's liability under its warranty is limited to the replacement of the defective product and shipment of the new material to the customer's place of business. In no case will Pentco's liability exceed the contractual value of the order plus additional freight costs. Any loss or claim resulting from the use of - or inability to use - the product is the replacement of the defective product. In some circumstances, Pentco may choose to have the product returned and refund the purchase price.

### SHIPPING & CRATING

All shipments delivered by a common carrier are custom crated. Unless otherwise specified, all crates are constructed to be moved by forklift. All crated orders are subject to a packing charge that is determined by the product type and order size. Crating on large volume orders are quoted prior to acceptance of the order.

Calculated at \$.70 per square foot. There is a minimum charge of \$70.00 to a maximum charge of \$160.00. There is a \$25.00 charge per pallet. Pallet must be returned as sent with OSB board and invoice for credit to be applied.

### CUSTOMER PICK-UP

All items painted are individually wrapped in 1/32" foam. Raw doors are shrink wrapped at no additional charge.

F.O.B. our plant. Prices are subject to change without notice. E. & O.E.

